

# Information sheet

## Fixed Rate ISA – Issues 228 and 229



Deposit your money for a fixed term, with fixed interest rates and tax-free savings

This Information Sheet sets out the key information you need to know about your account. It should be read together with the *Fixed Rate ISA Terms* and forms part of our agreement with you. Please keep it for future reference.

### Summary Box

Account name	Fixed Rate ISA			
What is the interest rate?	Issue number/Campaign reference	1 Year 228/1503	2 Year 229/1504	
	Balance	AER/Tax-free p.a. (fixed)		
	£1,000 – £24,999	0.65%	0.70%	
	£25,000+	0.85%	0.90%	
Interest is paid on a tiered basis at these fixed rates from the date you open your account until the Maturity Date. This means you'll earn one rate on your entire account balance. Interest is calculated daily and paid annually to your ISA on the first business day in April and on the Maturity Payment Date.				
Can NatWest change the interest rate?	No, the interest rate is fixed. This means that the rate will not change between the date you open your account and the Maturity Date.			
What would the estimated balance be at maturity based on a range of deposits?		Deposit at Start Date	Balance at Maturity Date	Interest earned
	1 year (Issue 228)	£1,000	£1,006.50	£6.50
		£25,000	£25,212.50	£212.50
	2 year (Issue 229)	£1,000	£1,014.05	£14.05
		£25,000	£25,452.03	£452.03
These are only examples and do not take into account your individual circumstances, or any interest earned prior to the Start Date.				
How do I open and manage my account?	<p><b>Eligibility</b> You must be aged 16 years or over and resident in the UK for tax purposes. You must:</p> <ul style="list-style-type: none"> <li>not have subscribed to another cash ISA (including a Help to Buy: ISA with another provider) or invested the maximum amount in any combination of permitted ISAs in the same tax year; and</li> <li>hold the account solely in your name.</li> </ul> <p>If you already have a current account with us you can open your account on our mobile app, online, in branch or by telephone. If you don't have a current account with us you can open your account online or on our mobile app (you need to register for Online Banking before you can get our mobile app) We will need your email address and mobile number to open your account. You can make payments in branch and by telephone. We will send you a certificate of deposit within 14 days of the Start Date.</p> <p><b>Balance and ISA allowance</b> You can make deposits into your account until 11 October 2019. You must deposit at least £1,000 (the "Minimum deposit") by this date. There is no Maximum deposit and no maximum balance; however, there is a limit on the amount you can pay into your account each tax year ("ISA allowance"). This limit is set by the Government and may change from time to time. For tax year 2019/2020 it is £20,000. If you pay in more than the limit any excess money will be returned to you. If you make a payment into your Fixed Rate ISA you will not be able to make any further payments for that tax year into any other cash ISA except for a NatWest Help to Buy: ISA.</p>			

<p><b>How do I open and manage my account?</b></p>	<p><b>Making payments to both a NatWest Fixed Rate ISA and a NatWest Help to Buy: ISA</b>  You can make payments to a Help to Buy: ISA in the same tax year as a NatWest Fixed Rate ISA provided that:  the Help to Buy: ISA is held with us;  you don't pay in more than the ISA allowance between the Fixed Rate ISA and the Help to Buy: ISA.</p> <p><b>Transferring in balances from other ISAs</b>  You can transfer all or part of any ISA held with another provider to us by completing an ISA Transfer Request form.</p>			
	<p><b>Key dates:</b></p>			
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<p><b>Can I withdraw money?</b></p>	<p>You can withdraw money from your account (in branch or by telephone) until 11 October 2019 at 3.30 pm. Partial withdrawals are not permitted after this time.</p> <p>If you want to make a withdrawal after this time and before the Maturity Date, you must close your account by giving written notice to your branch. An Early Closure Charge will apply, except in the event of your death.</p> <p>The Early Closure Charge will be the lower of the amount of interest earned on your account or 90 days' interest.</p> <p>The Early Closure Charge will be deducted from the balance of your Fixed Rate ISA. The total amount you receive (including interest earned on your balance) will be no less than your deposit at the Start Date. For example, if you have earned 50 days' interest you will only be charged an Early Closure Charge equivalent to 50 days' interest. If you have earned 100 days' interest you will only be charged an Early Closure Charge equivalent to 90 days' interest.</p> <p>For more information on closing, please see the Fixed Rate ISA Terms (Term 8).</p> <p><b>Transferring your ISA</b>  You can transfer your ISA to another ISA manager. If the transfer is <b>before</b> the Maturity Date, we'll convert your ISA to an Instant Access ISA and an Early Closure Charge will apply. If you want to transfer your ISA without incurring an Early Closure Charge the transfer must be dated at least the day after the Maturity Date, when your money is accessible.</p> <p><b>Maturity of your ISA</b>  On the Maturity Date (or if the Maturity Date is not a business day the next business day), we'll convert your account to an Instant Access ISA. You'll be able to access your money on the Maturity Payment Date. Please see Term 5 of the Fixed Rate ISA Terms for more information.</p>			
<p><b>Additional information</b></p>	<p><b>Tax</b>  The interest payable on the money held in your account is tax-free. The tax treatment may be subject to change in the future and depends on your individual circumstances.</p> <p><b>Definitions</b></p> <p><b>Annual Equivalent Rate (AER)</b>  This is a notional rate used for interest bearing accounts, which illustrates the interest rate if paid and compounded each year. It helps you to compare the effective rates of credit interest on different accounts.</p> <p><b>p.a.</b>  Per annum (per year).</p> <p><b>Tax-free</b>  Interest which is exempt from UK income tax.</p>			

**Note:** Please note that these issues may be withdrawn early due to limited availability.



Important information about compensation arrangements  
Your eligible deposits with NatWest are protected by the Financial Services Compensation Scheme.  
An FSCS information sheet and list of exclusions will be provided to you on an annual basis.  
For further information about the compensation provided by the FSCS, refer to the FSCS website at [fscs.org.uk](https://www.fscs.org.uk)

Protected

We are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.  
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