



NatWest Adapt £20 Gift Card Incentive Terms and Conditions

How do I qualify for the £20 gift card incentive offer?

- **Open** a NatWest Adapt account from **24th August 2026**.

Instructions on how to redeem your gift card will be sent by email within 30 days after opening your Adapt account, provided the account remains open.

The £20 gift card is non-transferable and non-exchangeable. No cash alternative is available.

Limited to one £20 gift card per eligible customer.

How will the gift card be issued?

- An email and text message, containing a gift card code, will be sent to the email address and mobile phone number registered on the application.
- You will have 60 days from the date the gift card code is emailed to you to exchange it via natwestadapt.select-your-reward.co.uk
- Once your gift card code has been exchanged for an eGift or Gift card, the e-Gift or Gift Card will be issued to you by third party provider Blackhawk Network EMEA Limited ("Blackhawk") and be sent to you by email or post depending on the item selected.
- You can use your eGift or Gift Card at a range of retailers. Retailers are Blackhawk partners and have no affiliation with NatWest.
- Your eGift or Gift Card will be subject to the retailers' T&Cs which can be found on their website.
- If you close your account before the reward code is issued, you won't be entitled to the reward.

If the gift card code is unclaimed after reasonable efforts have been made to contact you, we will be entitled to dispose of the gift card code as we see fit without any liability to you for having done so.

If you experience any issues with your gift card code or gift card, please contact NatWest and we'll work with Blackhawk to resolve the issue.

If you do not wish to receive the gift card code, you may choose not to redeem the gift card code or contact us before the gift card code is issued.

Important Information

- **This offer may be changed, replaced, or withdrawn at any time.** If you've met the eligibility criteria before the offer is withdrawn, you'll still be eligible for the gift card.
- Once you've opened your new account, you'll be bound by the Your Current Account Terms and the Adapt Interest Rate Sheet, which include criteria for maintaining and using your account. These can be found at natwest.com.

Your personal data

We will process your personal data in accordance with the NatWest Privacy Notice available at www.natwest.com/privacy-policy.html.

Where you qualify for this incentive offer, we will use certain personal data to administer the £20 gift card code.

To issue and administer the gift card code, we will share your first name, surname, mobile phone number and email address with our reward fulfilment provider, Blackhawk Network EMEA Limited.

Blackhawk Network EMEA Limited will process this information on our behalf for the purpose of administering the reward.

Communications relating to the gift card code will be sent to the email address and mobile phone number provided during the account application process.

We will retain your personal data in accordance with our retention policies. Further details can be found in our full Privacy Notice at www.natwest.com/privacy-policy.html

General Information

This offer is provided by National Westminster Bank Plc. Registered in England and Wales No. 929027. Registered Office: 250 Bishopsgate, London EC2M 4AA.

Terms and Conditions are governed by English law and any disputes will be subject to the jurisdiction of the courts of England. If you live in Scotland or Northern Ireland, you may also make a claim in the courts of your country.

The organisation responsible for processing your personal and financial information is National Westminster Bank Plc, a member of the NatWest Group.