



Overdraft rates are increasing

From **28th June 2024**, we'll be increasing **Premier Select account** overdraft interest rates.

We want to explain what it means for you and why we're doing this. We've included details of help and support that are available to you.

What does this mean for you?

From 28th June 2024, the interest rates for arranged¹ and unarranged² overdrafts will go up from **19.49% EAR³ (variable)** to **34.49% EAR (variable)**. This is due to the increase in costs to provide overdraft facilities to our customers. You still won't pay interest on the first £500 of an arranged overdraft. The interest-free buffer hasn't changed, so you'll only pay interest on anything over that amount. And the monthly cap on unarranged overdraft charges for your Premier Select account is still £18.80.

The new rate of 34.49% will only be for our Premier Select and Reward Black customers. It's lower than our standard interest rate for overdrafts, which is 39.49%.

Help with overdrafts

If you ever need an arranged overdraft or recently agreed one with us, our online overdraft calculator lets you see how much an overdraft will cost from 28th June 2024. Visit our support hub at natwest.com/premier-overdraft-support to use the calculator and see overdraft guides and FAQs. Or get in touch and we'll be happy to help.

Here's an example of how much an arranged overdraft would cost over seven days:

Overdraft amount	Before 28th June 2024 at 19.49% EAR (variable)	From 28th June 2024 at 34.49% EAR (variable)
Up to £500	£0	£0
£1,000	£1.72	£2.88
£1,500	£3.44	£5.75

EAR is Effective Annual Rate. See the 'Notes' below for more details.

Is your account still right for you?

It's important to review your account to make sure it still meets your needs. You don't need to have the account you have now to access everyday banking services, help improve your credit rating or to apply to borrow money from us.

If you want to make changes to your account, move it or close it altogether, we can help. If you decide our accounts aren't right for you, the Current Account Switch Service is a secure and easy way to move to another provider in seven days. Find out more in our mobile app, at natwest.com/manage-premier-select or contact us.

What happens next

If you're happy with your account, you don't need to do anything. Overdraft interest rates will change automatically from 28th June 2024.

At a glance

- From 28th June 2024, arranged and unarranged overdraft interest rates are going up.
- You still won't pay interest on the first £500 of an arranged overdraft.
- Take the time to make sure your account's still right for you.

How to reach us

As a Premier customer, you get Premier Banking support 24/7. And your team of Premier managers are on hand from 8am to 8pm, seven days a week. Contact Premier24 on your app, Ask Cora on our website or call **0333 202 3330** (Relay UK **18001 0333 202 3330**).



Notes

Telephone lines are open 24 hours a day, and calls may be recorded.

Mobile app – available to customers with compatible iOS and Android devices and a UK or international mobile number in specific countries.

¹ Arranged overdraft – a set limit on your current account that we agree with you in advance that lets you borrow money up to that agreed limit.

² Unarranged overdraft – when your account balance goes below £0 and you don't have an arranged overdraft limit, or you go over your arranged overdraft limit.

³ EAR stands for Effective Annual Rate. This is equivalent to the rate of interest you'll pay if you're overdrawn for a year. You'll pay interest on the amount you're overdrawn by and on the interest that builds up from being overdrawn. So you'll pay less if you regularly pay off your overdraft. EAR doesn't include other fees that may be charged.